# Ticketed Events Terms and Conditions

- 1. The "Organiser" is DJ Dan Blaze at 11 Eyre Close, Aylesbury, Bucks, HP19 7GQ.
- 2. These terms and conditions shall relate to Events co-ordinated by DJ Dan Blaze (the "Event").
- 3. "Standard" refers to full price general admission tickets.

#### **Tickets**

- 4. By purchasing or accepting a ticket and/or attending the Event using a ticket (a "Ticket"), the Ticket holder agrees to be bound by the terms and conditions set out herein.
- 5. Any promotional offers are for 'Standard' tickets to the event. Promotional offers are at the Organiser's discretion.
- 6. A valid Ticket entitles the holder to attend the Event on the relevant date as stated on the Ticket. There is no admittance to the event for any child under 18 years without an accompanying adult at any time. A maximum of two children per adult shall be permitted. If the Event is advertised as Adults Only, there will be no admittance to the event for any child under 18 years at any time. The Organisers have the right to refuse entry to late arrivals and no refunds for late arrival shall be granted.
- 7. Ticket holders attending the Event with Child Ticket holders confirm that they are either the parent, legal guardian or nominated guardian of the child for whom the Child Ticket has been purchased. They agree they are responsible for the behaviour and conduct of the child or children in their care.
- 8. Tickets shall not be resold, exchanged, or transferred. To do so, or to alter or deface any Ticket, will render it void.
- 9. Tickets can be printed or displayed on a smart phone to gain access to the Venue.
- 10. It is the Ticket holder's responsibility to check the date and venue of their Ticket, as mistakes cannot always be rectified. All events will have an accompanying Facebook Event and up to date event poster available to view at <a href="https://www.djdanblaze.com">www.djdanblaze.com</a> If the Organiser is forced to change the Event venue all existing ticket holders will be notified by email. No refund shall be given unless the new venue sourced is deemed an unreasonable distance from the original.
- 11. Tickets shall not be used as prizes in competitions without the prior written consent of the Organiser.
- 12. Ticket holders who are eligible are entitled to a free essential companion Ticket at the Organiser's discretion. Free essential companion tickets are only available to those customers who purchase a 'Standard' ticket. The Organiser will ask for proof of eligibility which could be provided with for example your DLA/PIP documentation, your Attendance Allowance documentation, The Access Card, blue badge guide or other proof of eligibility that the Organiser's deem sufficient at their discretion. The Organiser reserves the right to cancel an essential companion Ticket if they suspect the Ticket has been claimed fraudulently. Essential companion tickets must be requested no less than 48 hours before the event start.
- 13. At time of writing Tickets can only be purchased in advance, online through our ticket agent Ticket Tailor.
- 14. Tickets are non-refundable and non-transferrable.
- 15. No access will be granted into any paid entry event without a ticket.

16. Please bring proof of age identification as a requirement of entrance - Security's decision on entry will be final. Bag searches are a condition of entry and Security's decision is final. There are no lockers or cloakrooms available onsite.

#### Refunds

- 17. No refund shall be made if the Ticket holder is late, refused entry, evicted from the Event, unable to attend, or has purchased an incorrect ticket.
- 18. Tickets are sold subject to the Organiser's right to alter or vary the programme due to events or circumstances beyond their control without being obliged to refund monies or exchange Tickets.
- 19. Should the Event be postponed, a Ticket holder may be refunded if they are no longer able to attend the Event on a new date, however no additional expenditure incurred by the Ticket holder shall be refunded to the Ticket holder. Booking fees will not be refunded.
- 20. Should the Event be cancelled by the Organiser, the Ticket holder may be entitled to a full refund of the Ticket price, but no refund shall be given in respect of any booking fees or any other expenditure whatsoever. Ticket refunds may be claimed for up to 30 days after the cancelled Event. If the Event is cancelled due to Force Majeure, no refund of the Ticket price or any additional expenditure shall be refunded to the Ticket holder. Booking fees will not be refunded.
- 21. For the purposes of these Terms and Conditions, "Force Majeure" means any cause beyond the Organiser's control including, without limitation, an act of God, war, insurrection, riot, civil disturbances, acts of terrorism (or the threat thereof), fire, explosion, flood, royal mourning, national mourning, theft of essential equipment, malicious damage, strike, lock out, storm, third party injunction, national defence requirements and/or acts of national or local governments. The Organiser shall not be liable for failure to perform any obligation under these Terms and Conditions to the extent that the failure is caused by Force Majeure.
- 22. The Organiser shall not be responsible for any lost or stolen Tickets.
- 23. On entry, the Ticket holder agrees to accept and abide by any Event rules of the Organiser and any other regulations provided on entry to the Event.

## Alcohol

- 24. The Organiser only uses venues and suppliers who operate the 'Challenge 25' policy with regards to the purchase of alcohol.
- 25. Customers may be permitted to bring food and drinks, including alcohol, for their own enjoyment. Any unreasonably large volumes of food or drink that Security deem not to be for personal enjoyment, or is suspected of being intended for unauthorised sale on-site, will be prohibited at the discretion of Security.
- 26. Any breach of the Terms and Conditions shall render the Ticket void and result in refusal of entry to the Event, or ejection from the Event. The Organiser reserves the right to conduct security searches to ensure the safety of visitors and refuse admission to any Ticket holder who is deemed to be a risk to the safety of visitors. The Organiser shall be entitled to remove anyone from the Event who is under the influence of drugs or alcohol or who, in the reasonable opinion of the Organiser, is conducting themselves in a manner unconducive to their continued attendance at the Event. Any Ticket holder removed from the Event shall not be readmitted. Re-entry to the Event shall only be permitted at the Organiser's entire discretion.

## **Conditions of Entry**

27. Customers are permitted to bring and use glass containers and glassware at the event, however are expected to do so in a careful manner to ensure that broken glass does not affect the Event. If Security deem any

customer to be behaving irresponsibly in this regard they will confiscate the glass and reserve the right to evict the customer.

- 28. Bag searches are a condition of entry and Security's decision is final.
- 29. Fireworks, sparklers and animals are prohibited at the event, with the exception of Assistance Dogs.
- 30. Please note that prolonged exposure to loud noise may cause damage to hearing. Please be aware that strobe lighting may be used during certain activities during the Event.
- 31. All sound and moving or still picture rights including, without limitation, on the internet, rest exclusively with the Organiser and any material filmed or recorded at the Event shall only be used for the personal, non-profit making enjoyment of amateurs. By entering the Event, Ticket holders consent to being photographed, filmed, or recorded as visitors attending the Event, and for their likeness, mannerisms and/or voice to be included in any content from such filming, photographs and/or recording (and edited) without compensation and/or credit, which content may be communicated and/or exploited in any and all media worldwide in all perpetuity.
- 32. The Organiser, its contractors or agents, shall not be liable for any loss, injury or damage howsoever caused to the bearer of a Ticket, save for death or personal injury caused by the negligence of the Organiser, its contractors or agents or any other liabilities that cannot be excluded by law.

#### **Data Protection**

- 33. The Organiser's data protection, data usage, privacy and cookie policy can be found via the ticket agent Ticket Tailor.
- 34. There will be CCTV cameras recording in and around the Venue. Security will be present at the Event and may be equipped with body worn cameras.

## **Severability and Variation**

- 35. The Organiser reserves the right to amend these Terms and Conditions from time to time when deemed reasonable and necessary to do so. Ticket holders are responsible for checking the Terms and Conditions that apply to the Event. The Organiser shall make all reasonable endeavours to put an alert on the Event website www.djdanblaze.com if the Terms and Conditions have been amended.
- 36. If any part of this agreement is declared unenforceable or invalid, the remainder of the Terms and Conditions shall continue to be valid and enforceable.

These Terms and Conditions shall be governed by English law and those bound by them hereby submit to the exclusive jurisdiction of the English courts in connection herewith.

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